

### Burns Leaving ??????

One of our lead investigators in Indianapolis has uncovered information concerning the possible early retirement of Mr. Frank Burns as President of the National Service Co-op. She was told that Mr. Burns had signed a tentative agreement with Wal-Mart Corporation to take the position of "People-Greeter" at one of Omaha's oldest stores. Wal-Mart officials stated that they were recruiting Mr. Burns because of his way-with-words-and-older-women as a last-ditch-effort to restore sales at the troubled unit. We hope that Mr. Burns reconsiders and *stays-with-us* a while longer as the fun is just beginning...

**"Not concerned with making a profit on Service Operations" ....**  
Unconcerned Citizen....

### ON TARGET !!!!!!!!!!!

Have you seen the latest issue of "ON TARGET" ?????? At the upcoming CFESA meeting in Chicago, "Husband and wife team" Stephen Tweed and Elizabeth Jeffries will present a working seminar, titled "Creating a High-Performance Team".... My first thought is: ***If they are such a team, wonder why they don't go by the same "Team Name" ???***

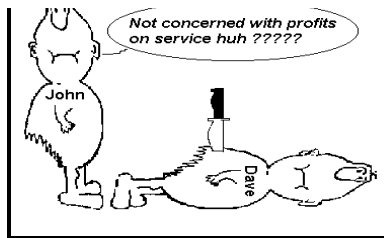
### The FU Team.....



### Missing !!!!!!!!

Please be on the lookout for the following training video's that were borrowed from our "extensive" library and never returned. A reward will be paid to anyone giving information leading us to their whereabouts.....

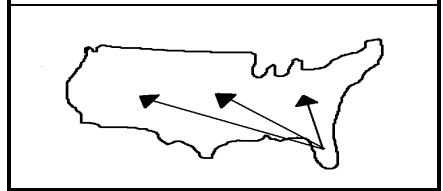
1. How to set up your own parts and service network.....
2. How and where to hire trained / certified service technicians.....
3. How to's on "Practical and Ethical Management".... *(Never mind, this one has been returned)*
4. How to be set up as a "Nationwide" UPS and FED-X



5. How to run a service organization when you are not concerned with making a profit.....
6. How to fit-in at association group functions when most people there think you are an \_\_\_.....
7. How to make friends again.... *(never mind, this one has also been returned)*
8. How to ship parts into your own distributor's protected territories and get away with it... (Part I and II)

Please advise if you know of the whereabouts of any of the above video's. We have several Mfg.'s on our "wanting to borrow waiting list".... Thanks.....FU

The test is over people !!!! Your "partners in service" are now giving "Triple AAA Delivery".. ***"Anywhere, Anytime, Anybody"***: Don't be alarmed if they're shipping into your territory though!!!! ***"Cause they still Love-ya-man".....*** No Quibble !!!!!



### Atlanta GA.....

UPS headquarters has announced plans to add four new JUMBO-JETS to their existing fleet. A spokeswoman for the giant shipping firm has stated that; "Over the past six months we have been blessed with a tremendous increase in the number of packages being shipped from the State of Florida to other parts of the country." "The new JUMBO'S should take care of our four newest customers."

Notice: Please do not fax or mail any more copies of invoices for out of state shipments to the FU office. We have seen enough, and would hate to make a mistake and pay one of them..... Thanks See you in Chicago if not sooner!!!!

